



as we age SENIORS RESOURCE GUIDE

















The Burnaby Seniors Resources Society is comprised of not-for-profit agencies & businesses in Burnaby serving seniors in the community.

BSRS provides: educational programs, networking opportunities and has a wealth of information and resources for seniors and their families.































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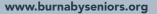
















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604-540-1389

Madison Centre: 4399 Lougheed Hwy, Burnaby, 604-298-5173

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Cameron: 3433 North Rd, Burnaby,

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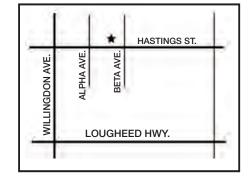
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as we age

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CONTRIBUTORS

Publisher: Lara Graham Contributor: Marney Godkin Project Coordinator: Cynthia Hendrix Design & Production: Jodeen Hodgson



Burnabynow



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To advertise in future editions, call 604 444-3451 or email lgraham@glaciermedia.ca











welcome...



We're very pleased to have once again teamed up with Burnaby Community Services to create our annual health and wellness guide for seniors.

In these pages, you'll find a wealth of information aimed at serving the needs of seniors here in Burnaby and New Westminster, including engaging articles, community contacts, a directory of local organizations and resources, and much more.

We're proud of our collaboration with Burnaby Community Services in creating the 2023 edition of As We Age, and are confident that it will serve readers well by shedding light on ways for those at or nearing retirement age to achieve and maintain good health and community connection, further their education and gain awareness.

Thanks for taking the time to read our publication. We'd be very happy to hear your comments on what you would like to see in future editions.

Lara Graham,

Publisher, Burnaby NOW and New Westminster Record



Welcome to the 2023 edition of the Burnaby and New Westminster Seniors Guide. This guide provides a list of services for seniors 55+ and their families along with some related articles.

We are delighted with our ongoing partnership with the Burnaby Now and the New Westminster Record to publish resource guides that support people to access community resources.

The inclusion of agencies and businesses in this guide does not constitute an endorsement nor does the omission constitute disapproval.

For more information about seniors supports and services in your community, please contact us at 604-291-2258 or visit bbyservices.ca.

Antonia Beck,

CEO, Burnaby Neighbourhood House

(Umbrella organization for Burnaby Community Services, Burnaby Seniors Outreach and Burnaby Meals on Wheels)

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Amplifon Clinics

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Axis Dental Surgery Group

104 - 250 Keary St, NW 604-553-7177 axisdentalsurgery.com

Belmont Dental Centre

Royal City Centre 108 - 610 Sixth St. NW 604-521-6313 belmontdentalcentre.com

Boundary Dental Clinic

208 - 3815 Sunset St, BBY 604-438-2464 boundarydentalclinic.ca

Burnaby Hospital 3935 Kincaid St. BBY

604-434-4211 fraserhealth.ca/service-directory/

locations

Burnaby Orthopaedic & Mastectomy

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Cedar Chiropractic & Physiotherapy

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Citident Oral Care Centre

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Dentistry at the Heights

4351 Hastings St, BBY 604-299-1099 heightsdentistry.ca

Dr. Douglas M. Lovely & Associates

609 Sixth St, NW 604-524-4981 newwestminsterdentists.com

Dr. Stuart Katz & Associates

210 - 7885 Sixth St, BBY 604-524-9596 drkatz.ca

Duke Park Denture Clinic & Laboratory

111 - 7738 Edmonds St, BBY 778-985-5000 burnabvdentures.ca

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Making Seniors a Priority in Our Community

Please contact us for any of your federal or provincial needs.



KATRINA CHEN, MLA

BURNABY-LOUGHEED 3-8699 10TH AVE BURNABY, BC V3N 2S9 604-660-5058 KATRINA.CHEN.MLA@LEG.BC.CA

JAGMEET SINGH, MP

BURNABY SOUTH 4940 KINGSWAY BURNABY, BC V5H 2E2 604-291-8863 JAGMEET.SINGH@PARL.GC.CA

ANNE KANG, MLA

BURNABY-DEER LAKE 105-6411 NELSON AVE BURNABY, BC V5H 4H3 604-775-0565 ANNE.KANG.MLA@LEG.BC.CA

PETER JULIAN, MP

NEW WESTMINSTER-BURNABY 110-888 CARNARVON ST NEW WESTMINSTER, BC V3M 0C6 604-775-5707 PETER.JULIAN.C1@PARL.GC.CA



RAJ CHOUHAN, MLA

BURNABY-EDMONDS 5234 RUMBLE ST BURNABY, BC V5J 2B6 604-660-7301 RAJ.CHOUHAN.MLA@LEG.BC.CA

JENNIFER WHITESIDE, MLA

NEW WESTMINSTER
PLEASE CALL OR EMAIL
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AMAN SINGH, MLA

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JANET ROUTLEDGE, MLA

BURNABY NORTH

1833 WILLINGDON AVE
BURNABY, BC V5C 5R3
604-775-0778
JANET.ROUTLEDGE.MLA@LEG.BC.CA

PLEASE NOTE THAT OFFICE OPERATIONS HAVE ALTERED DUE TO COVID-19.
PLEASE CALL US OR EMAIL AND WE WOULD BE HAPPY TO ASSIST YOU!

Edmonds Urgent and Primary Care Centre

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FYidoctors (Burnaby)

3801 Hastings St, BBY 604-291-8825 FYidoctors.com/burnaby

FYidoctors (New Westminster)

Royal City Centre 240 - 610 Sixth St, NW 604-522-6929 FYidoctors.com/new-westminster

Halo Dental

91 Eighth Ave, NW 604-544-8875 halodental.ca

Lloyd Hearing Solutions

140B - 6540 Burlington Ave, BBY 604-434-2070 **Iloydhearingsolutions.ca**

Madison Eyes Doctors of Optometry

102 - 1899 Rosser Ave, BBY 604-298-7555

New West Dentureworks Inc.

270 - 522 Seventh St, NW 604-553-1222 newwestdentureworks.com

NexGen Hearing Burnaby North:

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Metrotown:

1698 - 4500 Kingsway, BBY 604 434-6446

New Westminster:

101 - 625 Fifth Ave, NW 604-553-4952 nexgenhearing.com

North Burnaby Denture Clinic

4653 Hastings St, BBY 604-294-6911

northburnabydentureclinic.com

Prime Denture Clinic Ltd.

315 - 555 Sixth St, NW 604-521-6424 primedentureclinic@gmail.com primedentureclinic.ca

Royal Columbian Hospital

330 East Columbia St, NW 604-520-4253 fraserhealth.ca/service-directory/locations

Royal Treatment TherapeuticsRoyal Oak:

#102- 7777 Royal Oak Avenue, BBY 604-437-7777

Kingsway:

#205 - 5501 Kingsway, BBY 604-439-1604 royaltreatmenttherapeutics.com

Smile Dental Group

7575 Market Crossing, BBY 604-433-7444 smiledentalgroup.ca

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info@adultcognitivewellnesscentre.ca

AdultCognitiveWellnessCentre.Ca

Trask Denture Clinic

4616 Imperial St, BBY 604-437-7916 traskdenture.ca

Vancouver Foot & Ankle Clinic

104 - 4350 Hastings St, BBY 604-757-2558

vancouverfootandankle.com

VCC Dental Hygiene Clinic

Students offer low-cost dental hygiene services (polishing, x-rays, and scaling) to the public.

604-443-8499

vcc.ca/services/eat-shop--more/dental-clinic/

Wavefront Centre for Communication Accessibility

210 - 2755 Lougheed Hwy, POCO 604 942-7397

2005 Quebec St, VAN 604-736-7391 TTY: 604-736-2527

wavefrontcentre.ca

Wonderpoint Wellness Centre

4071 Kingsway, BBY 604-336-0783 wonderpointwc.com

COMMUNITY RECREATION FACILITIES & SENIORS CENTRES

411 Seniors Centre Society

3502 Fraser St, VAN 604-684-8171 **411seniors.bc.ca**

55+ BC Games

778-426-2940 **55plusbcgames.org**

Bonsor Recreation Complex (55+)

6533 Nelson Ave, BBY 604-297-4580

Cameron Recreation Complex (55+)

9523 Cameron St, BBY 604-297-4453 604-297-4452

Centennial Community Centre

65 East Sixth Ave, NW 604-777-5100

Century House

620 Eighth St, NW 604-519-1066 centuryhouseassociation.com

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newwestcity/parks-and-recreation

Royal City Centre Shopping Centre

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COUNSELLING, ADVOCACY & SUPPORT SERVICES

Burnaby Community Services

Provides services, programs, and resources for seniors including: transportation, outreach, workshops and activities, programs for low-income seniors such as the Recreation Credit Program, Christmas Bureau hampers, legal advocacy services, tax and form completion, and we provide a range of community resource publications.

2055 Rosser Ave, BBY 604-299-5778 BbyServices.ca

Burnaby Hospice Society

4535 Kingsway, BBY 604-520-5087 burnabyhospice.org

Burnaby Neighbourhood House

Offers Caregiver Support Programs, Seniors Memory Club, and Seniors Peer Support.

BNH South:

4460 Beresford St, BBY 604-431-0400

BNH North:

4908 Hastings St, BBY

604-294-5444

alexish@burnabynh.ca

burnabynh.ca

Burnaby Seniors Outreach

Senior Peer Support, Caregiver Support Programs, Dementia Friendly Café & Music and Senior Wellness Workshops 2055 Rosser Ave, BBY

604-291-2258

bsoss.org

Burnaby Seniors' Resources Society burnabyseniors.org

CARP North Fraser Chapter

604-367-0012 northfraser@carp.ca

carp.ca

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eldercare@diamondgeriatrics.com diamondgeriatrics.com

Golden Transitions

604-240-8085

geoff@goldentransitions.ca goldentransitions.ca

Multicultural Family Support Services

306 - 4980 Kingsway, BBY 604-436-1025 or 236-865-1194 vlmfss.ca

New West Police Service & FSGV

Older Adult Abuse Support 604-525-5411

Personalized Dementia Solutions Inc.

1-888-502-1321 or 778-789-1496 dementiasolutions.ca

Qmunity

Offers support for the LGBTQ2S+ community 604-684-5307 seniors@qmunity.ca qmunity.ca

Citizen Support Services

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604-294-7980

burnaby.ca/services-and-payments/ seniors-and-family-support/servicesfor-Burnaby-seniors

Seniors First BC

Seniors Abuse & Information Line (SAIL) 604-437-1940

1-866-437-1940

seniorsfirstbc.ca

Seniors Services Society – Support Services

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604-520-6621

seniorsservicessociety.ca

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fsgv.ca/programs/traumacounselling

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Burnaby Hospice Society

604-520-5087 burnabyhospice.org/ bereavementservices/

Forest Lawn Funeral Home & Cemetery

3789 Royal Oak Ave, BBY (FH) 604-299-7720 (C) 604-299-7711 forestlawn-burnaby.com

Forest Lawn & Ocean View Funeral Homes

Prearrangement Services 604-328-6079 preplanning@dignitymemorial.com forestlawn-burnaby.com

Last Post Fund

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1-800-465-7113 lastpostfund.ca

Memorial Society of BC

A non-profit organization that helps members pre-plan funeral services. 1-888-816-5902 memorialsocietybc.org

Ocean View Funeral Home & Burial Park

4000 Imperial St, BBY 604-435-6688 oceanviewfuneral.com

Valley View Funeral Home & Cemetery

14644 72nd Ave, SRY 604-596-8866 or 604-596-7196 arbormemorial.ca

GOVERNMENT PROGRAMS & SERVICES

BC Ministry of Social Development & Poverty Reduction

Income Assistance, Senior's Supplement & **Bus Pass Program** 1-866-866-0800 www2.gov.bc.ca/gov/content/familysocial-supports/seniors

Canadian Anti-Fraud Centre

1-888-495-8501 antifraudcentre.ca

Government of Canada - Progam & Services for Seniors

Canada Pension Plan, Disability Benefits, Old Age Security, Guaranteed Income Supplement, Survivor's Allowance 1-800-622-6232 TTY: 1-800-926-9105 canada.ca/seniors

Office of the Seniors Advocate

1-877-952-3181 seniorsadvocatebc.ca

Province of BC Seniors Program & Services

Provides information on seniors' health care, finances, benefits, housing, transportation & more.

1-800-663-7867 or VRS: 1-800-663-7867 seniorsbc.ca

Veterans Affairs Canada

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We have integrated our services to help seniors remain independent by providing a range of resources and opportunities that support positive change and well-being such as;

BURNABY NEIGHBOURHOOD HOUSE Burnabynh.ca

- A place for seniors to connect, get together with friends, try a new activity, volunteer or get support with services you need. Free and low cost programs in North and South Burnaby:
- Virtual and in person programs, fitness, art, music, social clubs, friday lunches and volunteer opportunities
- Info & connections to services, tax clinics, wellness workshops, help to use digital devices, meal/shopping program, and TAPs activity program for frail adults
- Settlement and integration services for newcomer seniors, first language support, info and orientation to life in Canada, referrals and aid with applications for eligible benefits.



BURNABY COMMUNITY SERVICES - BbyServices.ca

- Seniors Transportation driving seniors to and from medical appointments
 - Legal advocacy poverty and elder law
 - Tax and Form completion assistance for low income seniors
 - Recreation Credits -providing credits to use at Burnaby Parks, Recreation and Cultural Services for seniors with low income and those with a disability.
 - Christmas Bureau Bundles helping seniors celebrate the holiday season.
 - Publications we offer a range of publications in support of seniors, including the Community Resource Guide and Seniors Community Resource cards.

BURNABY SENIORS OUTREACH - Bsoss.org

- Senior Peer Support
- Caregiver Support Programs
- Dementia Friendly Cafe & Music
- Senior Wellness Workshops

BURNABY MEALS ON WHEELS - BurnabyMeals.ca

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2055 Rosser Ave, Burnaby 604-299-5778 info@bbyservices.ca BbyServices.ca



2055 Rosser Ave, Burnaby 604-299-5754 info@burnabymeals.ca BurnabyMeals.ca



2055 Rosser Ave, Burnaby 604-291-2258 info@bbySeniors.ca Bsoss.org

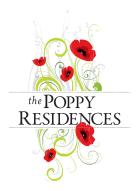
Make friends and belong to a community again.



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With all of our programs, activities, and choices galore, living at The Poppy can be active, social and fun!

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It's more than retirement, it's Community Senior Living.



Call now to schedule your complimentary lunch and tour.

604.568.5563

5291 Grimmer St, Burnaby **thepoppyresidences.com**

COMMUNITY SENIOR LIVING IN THE HEART OF BURNABY

WelcomeBC

Information about programs, services and resources for newcomers to BC.

welcomebc.ca

GOVERNMENT REPRESENTATIVES

Burnaby City Hall

4949 Canada Way, BBY 604-294-7944 (Main) 604-294-7340 (Mayor's office) burnaby.ca

New Westminster City Hall

511 Royal Ave, NW 604-521-3711 (Main) 604-527-4522 (Mayor's Office) newwestcity.ca

MLA, Burnaby - Deer Lake: Anne Kang

105 - 6411 Nelson Ave, BBY 604-775-0565 anne.kang.mla@leg.bc.ca annekangbcmla.ca

MLA, Burnaby - Edmonds: Raj Chouhan

5234 Rumble St, BBY 604-660-7301 rajchouhan.ca

MLA, Burnaby - Lougheed: Katrina Chen

3 - 8699 10th Ave, BBY 604-660-5058 katrina.chen.mla@leg.bc.ca katrinachen.ca

MLA, Burnaby North: Janet Routledge

1833 Willingdon Ave, BBY 604-775-0778 janetroutledge.ca

MLA, New Westminster: Jennifer Whiteside

604-755-2101 jennifer.whiteside.mla@leg.bc.ca

MLA, Richmond - Queensborough: Aman Singh

604-664-0700 aman.singh.mla@leg.bc.ca

MP, Burnaby North - Seymour: Terry Beech

3906 Hastings St, BBY 604-718-8870 terrybeechmp.ca

MP, Burnaby - South: Jagmeet Singh

4940 Kingsway, BBY 604-291-8863 jagmeetsingh.ndp.ca

MP, New Westminster - Burnaby: Peter Julian

110 - 888 Carnarvon St, NW 604-775-5707 **peterjulian.ca**

The Poppy Residences: Good Food, Good Friends, Good Fun, In the Heart of Burnaby

What makes the Poppy Residences so special is its small, intimate setting, where everyone gets a chance to know their neighbours Nestled in the heart of Burnaby is the place Doris Drinkwater calls home.

For the last eight years, Doris has enjoyed life at The Poppy Residences, an intimate community designed for self-sufficient seniors who value their independence.

Located on Grimmer Street, just steps from a number of major amenities such as Metropolis at Metrotown, medical services and grocery stores, The Poppy has helped Doris, as well as many other seniors, enjoy retirement with confidence.

"It's very central. I can go anywhere from there. It's very convenient," says Doris, 87. "I like the freedom I have here. I feel at home - this is my home. You won't find anything better. I wouldn't live anywhere else."

The Poppy, a non-profit run by the RCL South Burnaby Branch 83 Housing Society, has 70 private and affordable one-bedroom and one-bedroom plus den units for seniors over the age of 55. Residents enjoy two delicious and balanced meals in an elegant dining room with full table service. Light housekeeping and around-the-clock on-site staff support are also provided. There is also a TV and theatre area, a fireside lounge, and a library and games room.

In addition, residents can keep busy and socialize with friends by taking part in a variety of fun, organized activities and events, such as carpet bowling, art classes and day trips.

Donna Lawrence, general manager of The Poppy, explains that what makes it special is its small, intimate setting, where everyone gets a chance to know their neighbours.

"I think of it as a community within a community," Lawrence says.

"You know when you go to a smaller town, and everyone gets to know everyone, that's kind of the feeling at The Poppy." And residents agree.

Rob Landau moved into The Poppy four years ago from an apartment in Burnaby. While there were other



seniors residences he was considering, Landau ultimately chose to call The Poppy home because it allowed him to maintain his independence and remain social.

"You know when you go to a smaller town, and everyone gets to know everyone, that's kind of the feeling at The Poppy."

"I took a tour three or four years ago, and I decided if I ever needed a place to live, this would be it," Landau says. "The Poppy seemed ideal for me, and it still is to this day. We're kept busy with different activities. I like the people here. I really like it here."

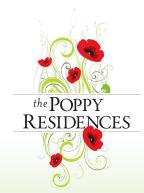
Shirley Crockett has lived at The Poppy for the last five years, after selling her home in Burnaby. Not only does she like keeping busy with numerous activities, she also appreciates how thoughtful, attentive and helpful the staff are.

"I like the staff," Crockett says. "They treat you very respectfully."

For Donna Lawrence, her philosophy is simple: treat each and every resident

the way she would want her own family members to be treated. "I really love coming in, seeing our

residents and talking with them about how their day is going," Lawrence says. "It's really about offering exceptional service and going above and beyond. It's so important for them to know that it doesn't matter what they're needing, we're going to try and look after it as best we can. It's a really great, comfortable home-like experience."



To book a tour call 604-568-5563

Located at 5291 Grimmer Street, Burnaby Just steps away from Metrotown!

Learn more at: thepoppyresidences.com

HEALTH INFORMATION & PROGRAMS

Acute, Home & Community Care Services

Toll free: 8-1-1 or 604-215-8110

TTY: 7-1-1

www2.gov.bc.ca/gov/content/health/

accessing-health-care

Assisted Living Registry

1-866-714-3378

www2.gov.bc.ca/gov/content/health/assisted-living-in-bc

.....**g**

Arthritis Answers Line

1-800-321-1433 arthritis.ca

BC Ambulance Service Billing

1-800-665-7199

bcehs.ca/about/billing

BC Palliative Care Benefits

Benefits and support for at-home palliative care

www2.gov.bc.ca/assets/gov/health/health-drug-coverage/pharmacare/palliative-patientinfo.pdf

Community Care Facilities Licensing

Investigates allegations of unsafe, inappropriate or abusive care in licensed facilities and residential homes within Fraser Health region.

604-918-7683

feedback@fraserhealth.ca

Fall Prevention Mobile Clinics

One-on-one assessments with healthcare professionals.

604-587-7866

fallspreventions@fraserhealth.ca fraserhealth.ca/Service-Directory/ Services/Clinics/falls-preventionmobile-clinic

First Link Dementia Helpline

1-800-936-6033

Fraser Health Crisis Line (24 hr)

604-951-8855

1-877-820-7444

Seniors Distress Line (24 hr) 604-872-1234

Fraser Health – Home Health Service Lines

New Inquiries: 1-855-412-2121

Burnaby: 604-918-7447 **New West**: 604-777-6700

Fraser Health - Mental Health Centres

Burnaby: 604-453-1900 **New West**: 604-777-6800

Fraser Health - Public Health

Burnaby: 604-918-7605 **New West**: 604-777-6740

Health Insurance BC

Provides information on Pharmacare, Fair Pharmacare, and Medical Services Plan

604-683-7151

www2.gov.bc.ca/gov/content/health

HealthLink BC/Seniors Info Line

Provides multilingual, non-emergency health information and referral; speak with a nurse, pharmacist, dietitian or exercise professional.

8-1-1 or 604-215-8110

TTY: 7-1-1 healthlinkbc.ca



55+ BE ACTIVE IN BURNABY

Burnaby has four centres that specialize in programs for adults 55 years and older. These are friendly places where you can meet and socialize, learn new skills and enjoy creative leisure time.

For current programs and schedules, visit: **Burnaby.ca/Seniors**

Bonsor 55+ Centre 604-297-4580 | 6533 Nelson Avenue

Cameron Recreation Complex 604-297-4456 | 9523 Cameron Street

The new temporary Cameron Community Centre and Library will be located in The City of Lougheed Shopping Centre at 9855 Austin Ave and is set to open in fall 2023.

> Confederation Community Centre 604-294-1936 | 4585 Albert Street

Edmonds Community Centre 604-297-4838 | 7433 Edmonds Street



Healthy Eating & Physical Activity

healthlinkbc.ca/healthy-eatingphysical-activity

Immunization Information & Tools

immunizebc.ca

Substance Use Services

Burnaby: 604-777-6870 New West: 604-777-6800

VictimLink BC

Confidential, 24/7, Multilingual service 1-800-563-0808 TTY: 604-875-0885 victimlinkbc.ca

YMCA Healthy Heart Program

(Cardiac Prevention, Rehabilitation & Maintenance) 604-521-5801

HOUSING - INDEPENDENT, ASSISTED, RESIDENTIAL CARE & AFFORDABLE

Affordable Housing Societies

604-521-0818 affordablehousing societies.ca

AgeCare Harmony Court Estate

7197 Canada Way, BBY 604-527-3323 living.agecare.ca/retirement-living

Atira Women's Resource Society:

Maggie's House for Older Women 1010 Sperling Ave, BBY 604-205-9350 atira.bc.ca

Baptist Housing Society

604-940-1960 baptisthousing.org/communities/ lower-mainland

Belvedere Seniors Living

604-939-1930 or 604-939-5991 belvederebc.com

Carleton Gardens Care Residence

4108 Norfolk St, BBY 604-419-3000 chartwell.com

Chartwell Carlton Retirement Residence

4110 Norfolk St, BBY 778-300-2388 chartwell.com

Courtyard Terrace Seniors Community

3730 Burke Št, BBY 604-437-6262 parkplaceseniorsliving.com

Dania Manor & Dania Home

604-299-2414 dania.bc.ca

Derby Manor

8601 - 16th Ave, BBY 604-529-1019 derbymanor.ca

Fair Haven Homes Society

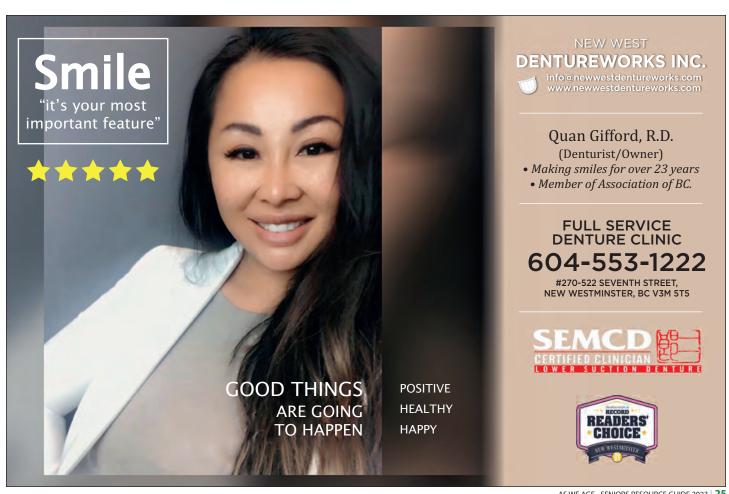
Burnaby Apartments, McKay Apartments, Vivian Apartments 604-225-9937 fairhaven.bc.ca

Fellburn Care Centre

Access requires Fraser Health assessment 6050 East Hastings St, BBY 604-412-6503 fraserhealth.ca

Finnish Manor

3460 Kalyk Ave, BBY 604-434-2666 finncare.ca



Hopehill Living in Community

Independent living and assisted living residences. 604-255-7707

Mulberry PARC

hopehill.ca

7230 Acorn Ave, BBY 604-526-2248 parcliving.ca

New Chelsea Society

205 - 4300 North Fraser Way, BBY 604-395-4370 newchelsea.ca

New Vista Healthcare & Housing

604-521-7764 newvista.bc.ca

Nikkei Seniors Health Care & Housing Society:

Robert Nimi Nikkei Home 6680 Southoaks Cres, BBY New Sakura-so 6677 Southoaks Cres, BBY 604-777-5000

seniors.nikkeiplace.org

Poppy Residences, The

5291 Grimmer St, BBY 604-568-5563 thepoppyresidences.com

Rideau Retirement Residence

1850 Rosser Ave, BBY 604-291-1792 rideauresidence.ca

Seton Villa Retirement Centre

3755 McGill St, BBY 604-291-0607 setonvilla.com

Society for Christian Care of the Elderly

604-681-7337 scce.ca

Swedish Canadian Village

7230 Halifax St, BBY 604-420-1124 swedishcanadian.ca

Thornebridge Gardens

Retirement Residence 649 Eighth Ave, NW 604-524-6100 verveseniorliving.com/thornebridgegardens

Willingdon Care Centre

Access requires Fraser Health assessment 4435 Grange St, BBY 604-433-2455 fraserhealth.ca

HOUSING PROGRAMS & SERVICES

BC Home Renovation Tax Credit for Seniors and Persons with Disabilities

1-877-387-3332

www2.gov.bc.ca/gov/content/taxes/income-taxes/personal/credits/seniors-renovation

BC Housing

604-433-2218 Shelter Aid for Elderly Renters (SAFER) bchousing.org/housing-assistance/ rental-assistance-programs/SAFER

BC Rebate for Accessible Home Adaptations (BC RAHA)

bchousing.org/housing-assistance/ BC-RAHA

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Burnaby Community Response Network



Visit the BCCRN website:
https://bccrns.ca
Burnaby CRN Coordinator:
Terrie Orthner
Contact Email:
torthner@mulberryparc.ca
Contact Phone:
604-250-4860

What is a Community Response Network (CRN)?

A Community Response Network (CRN) is made up of a diverse group of concerned community members, community agencies, local businesses, government agencies, professionals and others who come together to create a coordinated community response to abuse, neglect and self-neglect in vulnerable adults.

The Burnaby CRN is reaching out to the community to join the network and work to raise the awareness of abuse, neglect and self-neglect in vulnerable adults and to ultimately prevent it from happening.



BC ASSOCIATION OF

Community Response Networks

Stopping Adult Abuse and Neglect ... Together.



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1-866-639-0522 | bouncebackbc.ca bounceback@cmha.bc.ca

Clean Start BC

Offers hoarding cleanup, junk removal, pest control and sanitization services. 1-855-297-8278 cleanstartbc.ca

Condominium Home Owners Association of BC

604-584-2462 choa.bc.ca

Home Owner Grants/Tax Deferment for Seniors

1-888-355-2700

www2.gov.bc.ca/gov/content/taxes/property-taxes/annual-property-tax

Licensing & Consumer Services

604-646-7050

bchousing.org/licensing-consumerservices

Mobile Work Crew

604-723-3439

fraserside.bc.ca/community-living/mobile-work-crew

Neighbours Helping Neighbours

236-455-0893

larchevancouver.org/community-programs/

Residential Tenancies

400 - 5021 Kingsway, BBY 604-660-1020 www2.gov.bc.ca/landlordtenant

Senior Citizens Repair Service 604-529-1100 or 604-438-6990

Seniors Services Society – Housing Services for Seniors 60+

604-520-6621

seniorsservicessociety.ca

TRAC – Tenant Resource & Advisory Centre

604-255-0546

tenants.bc.ca

IN-HOME SUPPORT SERVICES

Aging My Way Home Care Inc.

604-290-8331 or 604-438-6990

agingmywayhomecare.ca

All Nursing Health Services

604-488-9323 info@allnursing.ca allnursing.ca

BC Eldercare Massage

604-340-3581 **bceldercare.ca**

Better At Home

Provides non-medical support services to seniors. Subsidies may be available.
Burnaby: 604-297-4877
betterathome@burnaby.ca

New West: 604-520-6621

support@seniorsservicessociety.ca betterathome.ca

Big Hearts Home Healthcare

604-492-2045 or 1-855-902-CARE info@bigheartshomecare.ca bigheartshomecare.ca

Caring Shepherd Home Care Services

604-614-8544 caringshepherd.ca

Chipperfield Mobile Physiotherapy

604-828-2610 chipperfieldphysio.ca

Classic LifeCare

604-263-3621 classiclifecare.com



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Free Guide Unlocks Secrets of Senior Living

Then Ken and Shirley Loewen needed a supportive living solution for Ken's 89-year-old mom, they weren't sure where to start. "It was all so foreign to us," says Shirley. "We did a lot of Googling and a lot of calling around. We asked our friends, but many were in similar situations and just as confused."

Bria Communities offers a free guide to help those navigating senior living and care in BC. "There is a lot of confusion and misconceptions about senior living and home care," says Tanya Snow, Director of Bria Communities, a family of seniors residences in Langley and South Delta. "It helps to have an expert in your corner; that's why we created this tool."

With 25 years of experience in the industry, Tanya has coached many seniors and their families searching for the right supportive living solution. "Home care, independent living, assisted living and long-term care each have nuances. First-timers to the conversation can get easily turned around."

It's succinct, easy to follow, and easy to understand. I love that you can go to the links right in the PDF and click through to additional resources."

The Guide to Senior Living in BC booklet simplifies the journey. "Our team has more than 100 combined years of senior living expertise," says Tanya. "We took our most frequently asked questions and insider knowledge and turned it into an easy-to-use booklet."

The 18-page guide offers a one-stop shop for older adults who want to know their options for senior living and care. It features simple descriptions, definitions,



Bria Communities Director, Tanya Show.

PHOTO CREDIT BRIA COMMUNITIES

expert advice, overviews of services and subsidies, and clickable links.

"A resource like this prevents last-minute, urgent decision-making," notes Tanya. "If you know what's available, you can take advantage of it and enjoy a healthier lifestyle rather than waiting for an accident or incident to define the next step."

Ken & Shirley's research paid off; they found a facility that suits Ken's mom; her quality of life improved, and she is flourishing. But, now in their 70s, the Loewens find themselves thinking about their next steps.

"We know our kids are looking at us thinking, 'when are you going to down-size?'" jokes Shirley. She and Ken live in a detached home in Aldergrove, BC, but they're already thinking about what kind of community they want when they make their next move. "We're thinking long-range because we want to find somewhere fulfilling," she says.

In Shirley's opinion, Guide to Senior Living in BC simplifies a complicated topic,

"It's succinct, easy to follow, and easy to understand. I love that you can go to the links right in the PDF and click through to additional resources," she says.

This Guide to Senior Living and Care offers more than answers; it offers hope. "Many people don't realize that there are lots of lively and vibrant options for seniors," Tanya Snow says. "Your retirement home could be your best home yet. And finding your way there doesn't have to be complicated or stressful; all you need is a bit of expert advice."



Download the guide as a free interactive pdf by visiting BriaCommunities. ca/Guide or call 1.844.969.2742 to request a paper copy.

Comfort Keepers

604-689-8609 comfortkeepers.ca

Footcare Passion

Mobile Foot Care 604-780-3992 footcarepassion.ca

Hero Home Care

1-888-988-9913 care@herohomecare.ca herohomecare.ca

Home Instead

BBY: 604-432-1139 or NW: 604-552-3324 homeinstead.com/3037

Integrative Rehabilitation

604-419-0098 integrativerehab@gmail.com bcintegrativerehab.com

John's Helping Hands

604-329-1006 john@johnshelpinghands.ca johnshelpinghands.ca

Just Like Family Home Care

Burnaby & New Westminster Tri-Cities & Maple Ridge 604-725-7254 justlikefamily.ca

Karp Home Care

604-420-7800

karphomecare.com/burnaby-new-west

Nurse Next Door

604-553-3330 nursenextdoor.com

Peachtacular Home Health Care

778-859-2695 info@peachtacularhhc.com peachtacularhhc.com

Physio2U

778-846-7695 physio2u.ca

Practically Daughters

604-421-5952 goodriddance.ca

Qualicare Home Care

778-730-0225 ext 3 qualicare.com

Safe Care Home Support

604-945-5005 safecarehomesupport.ca

SE Health

1-866-565-0065 info@sehc.com sehc.com

Seniors Choice for Care

604-551-8867

info@seniorschoiceforcare.ca seniorschoiceforcare.ca

Shylo Home Healthcare

Burnaby: 604-434-9681

North Vancouver: 604 985-6881 1305 St George's Ave (Head Office)

Vancouver: 604-736-6281 shylohomehealthcare.ca

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burnaby.ca/recreation-and-arts/



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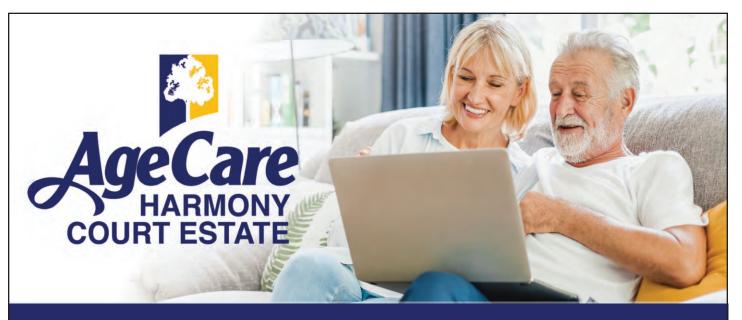
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Burnaby Community & Continuing Education

604-296-6901 burnabycce.ca

Burnaby Neighbourhood House

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BNH South: 4460 Beresford St, BBY

604-431-0400

BBY North: 4908 Hastings St, BBY

604-294-5444

alexish@burnabynh.ca

burnabynh.ca

Burnaby Village Museum

6501 Deer Lake Ave, BBY 604-297-4565

burnabyvillagemuseum.ca

Century House

620 Eighth St, NW 604-519-1066

centuryhouseassociation.com

Citizen Support Services

Volunteer Visitor & Phone Buddy Programs 604-294-7980

burnaby.ca/services-and-payments/seniors-and-family-support/services-for-Burnaby-seniors

College for the Retired

6650 Southoaks Cres, BBY 604-517-8732 cccrburnaby.org

Fraser River Discovery Centre

788 Quayside Dr, NW 604-521-8401 fraserriverdiscovery.org

Massey Theatre & Plaskett Gallery

735 Eighth Ave, NW 604-517-5900 masseytheatre.com

MOSAIC Seniors Program for Immigrant & Refugee Older Adults

300 - 7155 Kingsway, BBY 604-438-8214

2055 Rosser Ave, BBY 604-292-3907

5575 Boundary Rd, VAN 604-254-9626

mosaicbc.org/seniors

New Westminster Museum & Archives Anvil Centre, Irving House & Samson V

604-527-4640

newwestcity.ca/services/arts-and-heritage





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Visit www.setonvilla.com for more information and application package.



www.setonvilla.com
FOLLOW US ON SOCIAL MEDIA Seton Villa on Instagram
at @seton.villa, Facebook at Seton Villa and
Twitter at @Seton_Villa









Public Libraries - Home Library Services

Offer delivery of library materials to people who have difficulty accessing the library. Burnaby: 604-436-5423

bpl.bc.ca

New Westminster: 604-527-4650

nwpl.ca

Queensborough 50+ Social Club

920 Ewen Ave, NW 604-525-7388

Seniors' Health & Wellness Institute (COSCO)

Offers 46 free workshops to seniors' groups on healthy living, safety and legal issues. 604-261-6887

president@seniorshelpingseniors.ca seniorshelpingseniors.ca

SFU Liberal Arts & 55+ Program

778-782-8000

sfu.ca/liberal-arts

Shadbolt Centre for the Arts

6450 Deer Lake Ave, BBY 604-297-4440 shadboltcentre.com

UBC Extended Learning

Academic Explorations Program offers online and on-campus courses.

604-822-1444

extendedlearning.ubc.ca/programs/academic-explorations

Voices of Burnaby Seniors Society

A group of seniors (55+) and service providers committed to enhancing the lives of Burnaby seniors.

604-619-0953

VOBSsociety@gmail.com

vobss.ca

MEAL & FOOD DELIVERY PROGRAMS / SHOPPING ASSISTANCE

Better Meals – Pick Up or Meal Delivery

5742 Beresford St, BBY 604-299-1877 bettermeals.ca

Casalinga Home Delivery & Catering Service

604-435-1994 casalinga.ca

Citizen Support Services

Shopping Buddy & Shop By Phone Programs 604-294-7980

burnaby.ca/services-and-payments/ seniors-and-family-support/servicesfor-Burnaby-seniors

Dairyland Home Service

1-877-341-8700 morethanmilk.ca

Greater Vancouver Food Bank

604-876-3601 **foodbank.bc.ca**

Japanese-Style Meals on Wheels

604-687-2172 tonarigumi.ca

Meals on Wheels

Burnaby: 604-299-5754 **BurnabyMeals.ca**

New Westminster: 604-520-6621 seniorsservicessociety.ca

Seniors Services Society (New West)

Dining Club and social activities for seniors 60+.

604-520-6621

seniorsservicessociety.ca

MEDICAL EQUIPMENT & SUPPLIES/PHARMACIES

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Addressing Needs

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1-800-817-4365 addressingneeds.com

AssistList

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BC MedEquip Home Health Care

265 Schoolhouse St, COQ 604-888-8811 bcmedequip.com

Bonsor Pharmacy & Medical Supplies

107 - 6411 Nelson Ave, BBY 604-431-8877

Calea Pharmacy

130 - 8061 Lougheed Hwy, BBY 604-294-1500 calea.ca

Canadian Red Cross

Health Equipment Loans 105 - 7355 Canada Way, BBY 604-522-7092 redcross.ca/lowermainland

Fraser Health Lifeline

604-953-4960

fraserhealth.ca/Service-Directory/ Services/Seniors---Community-Services/lifeline

Galaxy Medical Alert Systems

1-855-905-7414

galaxymedicalalert.com

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rebeccaawram@gmail.com seniorslendingcentre.com

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info@nidus.ca nidus.ca

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604-331-5400

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604-660-4507 trustee.bc.ca

Seniors First BC - Elder Law Clinics

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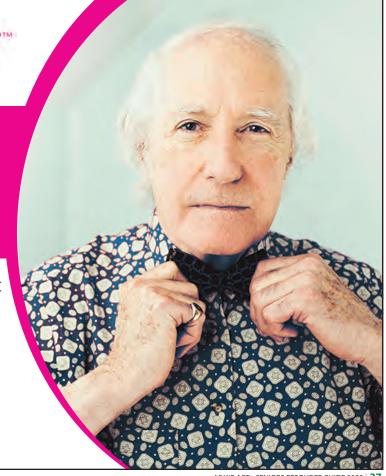


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BC Cancer Foundation

150 - 686 West Broadway, VAN 604-877-6040 bccancerfoundation.com

Burnaby Hospice Society

4535 Kingsway, BBY 604-520-5087 burnabyhospice.org

Burnaby Hospital Foundation

3935 Kincaid St, BBY 604-431-2881 bhfoundation.ca

Canadian Blood Services, BC & Yukon

4750 Oak St, VAN 1-888-236-6283 blood.ca

Canadian Cancer Society, BC & Yukon

1-888-939-3333 cancer.ca

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Diabetes Canada

360 - 1385 West 8th Ave, VAN 604-732-1331 diabetes.ca

Heart and Stroke Foundation

Info Line: 1-888-473-4636 Main: 778-372-8000 heartandstroke.ca

Parkinson Society British Columbia

600 - 890 West Pender St, VAN Info Line: 604-662-3240 parkinson.bc.ca

Prostate Cancer Foundation BC

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Canada Revenue Agency

TIPS – Tax Information Phone Service 1-800-267-6999

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translink.ca/en/rider-guide/transitaccessibility

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604-529-5139

cvcinfo@volunteerconnections.ca volunteerconnections.ca

Seniors Services Society

604-520-6621

volunteer@seniorsservicessociety.ca seniorsservicessociety.ca

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