Burnaby Neighbourhood House - Strategic Plan 2022-25

VISION

Burnaby neighbourhoods are the best places to live.

MISSION

BNH enables people to enhance their lives and strengthen their community. we work with our communities to develop innovative programs and services that meet the changing needs of a diverse population.

VALUES

Connect. Engage. Belong. Care.



STRATEGIC PRIORITIES



To create a BNH culture where staff and volunteers feel connected, valued and a sense of belonging.



To strengthen community engagement and empower local voices.



To refine organizational alignment and enhance BNH's sustainability.



Revise BNH compensation structure.



Create intentional space where people's voices can be heard (e.g. Staff Appreciative Inquiry).



Educate ourselves and examine our practices around equity and inclusion.



Create transparent pathways and structures that promote career growth toward a diverse leadership team.



Develop more interconnected BNH staff and volunteer teams through improved communication tools and systems.



Increase capacity to support local leadership.



Embed skilled community building leaders by increasing volunteer led opportunities.



Facilitate civic engagement and empower full participation of local residents.



Ensure under-represented and equity seeking communities are included.





Align the four societies under a shared community vision.



Refresh BNH's organizational structure.



Communicate and raise awareness of BNH's new shared community vision.



Commit to learning and applying JEDI frameworks across practices and policies.



Grow sources of unrestricted funding.



Refine BNH mission alignment by examining its programs and partnership.