

Burnaby Neighbourhood House Settlement and Integration Program

As of April 2020, Burnaby Neighbourhood House is launching its first Settlement and Integration Program - a five-year program - funded by Immigration Refugees and Citizenship Canada (IRCC).

The Program covers the following services, in Arabic, Cantonese/Mandarin, Farsi/Dari, French, Tagalog and Spanish languages at our South and North sites in Burnaby:

Settlement Services - Supporting new immigrants in adjusting to life in Canada by providing:

- Help with applying to all Canadian Federal and Provincial benefits (PR, SIN, MSP, IFH, CTB, GST/PST, LINC, Citizenship, Passport/Visa, Income Assistance, PWD, EI, B.C. Housing, banking, etc.)
- Basic language translation/interpretation services
- Food aid through referrals to community programs to help with the cost of living
- Apply for government and social support, language programs and referrals to other support centers in the Lower Mainland

Professional Support:

- Developing personal settlement plans for initial needs in Canada
- One on one counselling for emotional and social issues
- Accompaniment trip in the community for settlement tasks (within the recommendations of Health Authorities during the COVID-19 pandemic)
- Home-visits to support home life (with the recommendations by Health Authorities during the COVID-19 pandemic)
- Transitional life skills facilitation
- Referrals to specialized programs in the Lower Mainland

Long-Term Community Engagement and Social-Economic Integration:

- Volunteer and community involvement opportunities
- Employment services such as pre-employment readiness career planning, employment connections, resume writing, and connections with vocational training opportunities
- Youth Employment for age 14-30
- Promoting and sharing your cultural values and experiences in contributing to an inclusive and multi-cultural Canada

Referrals to In-House Programs and Resources for All Age Groups:

Children, pre-teen, youth, seniors, family programs, volunteer opportunities, access to food security programs (as the food distribution Hub during COVID-19 pandemic), access to community grants and opportunities for community connections, ideas and cultural celebrations.

