

ANNUAL REPORT

2018-2019



Picture provided by United Way Lower Mainland.





CHAIR'S MESSAGE 2018 -2019

The Burnaby Neighbourhood House has been working with and for the citizens of Burnaby since April of 1996. Established by a group of Burnaby citizens who saw a growing need in our community, it was originally called South Burnaby Neighbourhood House. Today, we continue the original mandate of being a volunteer driven, community based social service agency providing equal access for all to programs and services in response to identified community needs. We are currently operating out of two locations: our South House on Beresford across from the Metrotown Skytrain Station, and our North House on Hastings Street.

The Burnaby Neighbourhood House is the heart of the community. It provides a warm and welcoming environment for people young and old who come from any and all backgrounds. Our doors are open to everyone. As we deal with the changing landscape of Burnaby, our challenge is to work together to develop and fund innovative programs and services that meet the changing needs of a diverse population.



A lot has changed in Burnaby since we first welcomed our neighbours into our doors, but our mission to make our neighbourhoods better places to live remains the same. Our goal continues to be to enable people to enhance their lives and strengthen their community. To this end, our extensive volunteer programs, youth leadership and seniors programs, and our partnerships with other not-for-profit organizations and government services and agencies provide opportunities for people to develop and enhance their skills to become participants in building their community.

Financing our operations continues to be our biggest challenge and the area that creates the biggest strain on our staff and resources. The hard realities of ever increasing rent, salaries, and program costs continue to be a challenge for our staff. The City of Burnaby has been a great partner in working with us to provide support for us in many areas, and some limited financial support is received from various government ministries. The majority of our revenues however, come from user fees, grants, donations, and our fundraising efforts.

We are always looking for funding partners and would love to partner with you. Our daily operations of programs is always a funding concern and at this time we are in desperate need of securing a permanent home for our North House where we currently rent. If you have it in your heart to serve your community through your generosity we would love to work with you to continue to build a welcoming and inclusive community.



Ernie Kashima, BNH Chair

HIGH QUALITY PROGRAMS WITH BIG COMMUNITY IMPACT

The Burnaby Neighbourhood House has made a commitment to ensure that we support our community by providing high quality programs and measuring their impact. Our programs strive to address:

- 1) Health & Wellbeing,
- 2) Inclusion, Belonging, & Connectedness,
- 3) Leadership, Participation & Sense of Pride in Neighbourhood,
- 4) Community Safety,
- 5) Poverty Reduction, and
- 6) Responsive Public Policy.

A detailed report is available upon request.

HIGHLIGHTS OF 2018-2019

Burnaby Neighbourhood House moved in a strategic direction of establishing two Neighbourhood Houses to address the social needs of the entire city. Our two Neighbourhood Houses are place based and address unique neighbourhood needs by providing a wide range of programs that promote social connections and belonging.

In addition to the two community based Neighbourhood Houses, City wide services include high quality licensed and non-licensed school age programs for children and families throughout Burnaby. This includes 9 school age programs, 3 preschool programs and friendship clubs at Maywood, Edmonds, Morley and Gilmore as well as United Way Schools Out programs at Douglas Road and Cameron Elementary Schools.

MANY PEOPLE BENEFITED FROM THE PROGRAMS AND SERVICES IN 2018-2019

- ▶ Contacts that participants had with staff and volunteers - 218,823
- ▶ Adults - 6,764
- ▶ Children and Youth - 2,621
- ▶ Volunteer Hours – 28,803
- ▶ Volunteers - 572

BOARD OF DIRECTORS

Board Chair	Ernie Kashima
Vice Chair	Antonio Simoes
Treasurer	David Fairhall
Secretary	Sue Montabello
Member at Large	Sue Cheung
Member at Large	Ronaldo Carcellar
Member at Large	Sanan Hassan
Member at Large	Colette Babinszki
Member at Large	Jennifer Lyle
Member at Large	Ted Wiens
Member at Large	Shyam Sandhu
Member at Large	Kevin Rakhra
Executive Director	Antonia Beck



ORGANIZATIONAL COMMITTEES

Finance Committee Chair / David Fairhall
Strategic Directions Chair / Ted Wiens
Fundraising Committee Chair / Sue Cheung
Policy and Personnel Committee Chair / Colette Babinszki
North Burnaby Steering Committee Chair / Jennifer Lyle

SOUTH HOUSE HIGHLIGHTS

CONNECT

- ▶ South House connected 116 youth to their community through participation in 3 levels of leadership training. Youth increased their leadership skills and volunteered 7100 hours on various local Neighbourhood House projects.
- ▶ 1165 people gathered at community dinners, gatherings and Sharing Cultures Dinners and met their neighbours and built new social connections.
- ▶ New Federally funded Digital Literacy Education Program supports the expansion of digital literacy programs. 14 Digital educators and volunteers help 89 individuals with computer skills and connecting to the internet.
- ▶ The South House welcomed and provided information and referrals to 9446 community members.

ENGAGE

- ▶ Free low cost volunteer-led programs at the South House recorded 18,975 contacts. This included a variety of volunteer led programs such as EAL conversation classes, tai chi, yoga, line dancing and events.
- ▶ BNH worked with partners to engage local community members to organize Burnaby's second annual Pride Street Party.
- ▶ New Open Mic community event provides monthly cultural gatherings that welcome and promote performing artists and provide an evening of community building.

BELONG

- ▶ Participants in the Neighbourhood House "Family Place" programs made 2965 visits to a program that supports parents and their young children to create a network of support and sense of belonging.
- ▶ The Seniors Together program welcomed 587 seniors and provided 2463 healthy lunches and benefited from the volunteer involvement of the Beedie Cares Team.
- ▶ The Neighbourhood Small Grants program supported 110 projects in South Burnaby that brought Burnaby neighbours together to create and support community connectedness, capacity, and belonging.

NORTH HOUSE HIGHLIGHTS

CONNECT

- ▶ Funding received from the Federal government expanded digital literacy programs to twice weekly free computer sessions at the North House.
- ▶ The North House welcomed and provided information and referrals to 2648 community members
- ▶ The Food Hub connected 575 families to food security providing food to 1362 individuals in the North Burnaby corridor.

ENGAGE

- ▶ New Horizons funding provided financial support to build the capacity of senior led programs at the North House. An established volunteer Senior Leadership team engaged 172 seniors in 309 activity sessions.
- ▶ A new afterschool program was implemented at Gilmore Community School in response to an urgent community need.
- ▶ The North House "Art Wall" engaged 34 local artists who volunteered a total of 223 hours to provide free art workshops to local residents.

BELONG

- ▶ The Neighbourhood Small Grants program supported 43 projects in North Burnaby that brought Burnaby neighbours together to create and support community connectedness, capacity, and belonging.
- ▶ North residents participated in 5 sharing culture dinners, 2 barbeques and a variety of community festivals and events.
- ▶ Free low cost volunteer-led programs at the North House recorded 13077 total contacts. This included a variety of weekly volunteer led programs such as; English conversation, Qi Gong, Art Classes, Senior Healthy Living Classes, Mother/Daughter Book Club and community dinner events.
- ▶ Participants of the Neighbourhood House "Family Place" weekly drop in made 1023 visits to a program that supports families with young children to create a network of support and sense of belonging.

FINANCIAL REPORT 2018 - 2019

STATEMENT OF FINANCIAL POSITION

SATURDAY, AUGUST 31, 2019

Assets

Current:	
Cash	0
Term Deposits	222,168
Accounts Receivable	57,524
Prepaid Expenses	13,380
Total Current Assets	293,072

Capital Assets-Net (see note below)	1,155,971
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Total Assets	1,449,043
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Liabilities & Net Assets:

Current:	
Bank Indebtedness	32,855
Accounts Payable and Accrued Liabilities	194,195
Deposits	62,381
Deferred Operating Contributions	145,134
Total Current Liabilities	434,565

Deferred Capital Contributions	353,079
Total Liabilities	787,644

Net Assets

Unrestricted	-141,494
Net Assets Invested in Capital Assets	802,893
Total Net Assets	661,399
Total Liabilities & Net Assets	1,449,043

Statement of Operations for year ended 31 August, 2019

Revenues:	
Program Fees	\$1,736,272
Grant Income	\$752,026
Provincial Government	\$566,054
Gaming Revenue	\$116,184
Administration Recovery & Allocations, net *	\$417,871
Fundraising	\$81,935
Donations	\$73,817
Other	\$91,095

Total	\$3,835,254
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Expenses:	
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Program Wages & Benefits	\$2,385,605
Program Expenses	\$913,165
Adminstration & Operations	\$655,278
Total	\$3,954,048

*Administration Recovery & Allocations are reported as a reduction of expenses on financial statements.

The total purchase of capital assets during the year was \$26,100.

There are a number of programs that are not fully funded by grants and rely on Internal House fund that the Board designates to Community programs each year.

A detailed copy of the audited financial statements as prepared by Rolfe, Benson LLP Chartered Accountants is available upon request.

2018 – 2019

WE GRATEFULLY ACKNOWLEDGE THESE FUNDERS FOR THEIR SUPPORT TO PROGRAMS AND SERVICES:

BC Gaming and Enforcement Branch	Ministry for Children and Family Development
Belford Properties	Ministry for Advanced Education
BlueShore Financial	and Labour Market Development
Burnaby Firefighters Charitable Society	Mulberry PARC
Coast Capital Savings	Parkland Refinery
Choices Markets	PrimeImage Technologies
City of Burnaby	RBC Foundation
Edith Lando Charitable Foundation	Rotary Club of Burnaby
Ethiopian Community Association	Rotary Club of Burnaby Metrotown
Fairhall, Zhang and Associates	Scotiabank
G&F Financial Group	StreetSide Developments
Gateway Casinos & Entertainment Ltd	TD Bank Group
Government of Canada's New Horizons for Seniors	The Beedie Foundation
Government of Canada's Innovation, Science	The Lohn Foundation
and Economic Development Canada	The Province Empty Stocking Fund
Hamber Foundation	United Way of Lower Mainland
Human Resources Development Canada	Vancity
Intracorp	Vancouver Foundation
IG Wealth Management	Wal-Mart
Metropolis at Metrotown	Wesgroup Properties
Metrotown Mazda	Whole Foods Market

WE WOULD LIKE TO RECOGNIZE THE FOLLOWING SUPPORTERS FOR THEIR IN-KIND CONTRIBUTIONS TO BNH

BOLD Event Creative
Burnaby Now
Firefighters Banquet & Conference Centre
Minuteman Press Burnaby

(\$1,000 OR MORE)



CONNECT

ENGAGE

BELONG