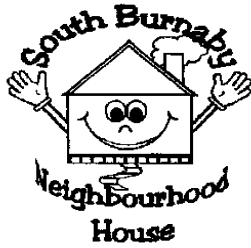


Annual General Report 2003-2004



South Burnaby Neighbourhood House Society

4845 Imperial Street, Burnaby, BC V5J 1C5

Phone: 431-0400 Fax: 431-9499

E-mail: sbnh@telus.net Website: www.sbnh.ca



Our Mission: is to make Neighbourhoods better places to live

Our Goal: is to enable people to enhance their lives and strengthen their communities

Our Challenge: is to work with communities to develop innovative programs and services that meet the changing needs of a diverse population

Board of Directors:

Chair	Shelley Mills
Vice Chair	Blair Fryer
Treasurer	Gladys Brundrett
Secretary	Harman Pandher
Member at Large	Lila Caldera
Member at Large	Dan Chapman
Member at Large	Harminder Sanghera
Member at Large	Surrinder Singh
Member at Large	Ava Turner

Organizational Committees:

Finance:

Dan Chapman (Chair)
Gladys Brundrett
Shelley Mills
Blair Fryer

Personnel:

Surrinder Singh (Chair)
Ava Turner

Fundraising:

Shelley Mills (Chair)
Harman Pandher
Harminder Sanghera
Lila Caldera

Staff:

Executive Director	Antonia Beck
Program Director	Kimberly Barwich
Office Co-ordinator	Lisa Falconbridge
Volunteer Co-ordinator	Janice Ho
Community Programs	Gulalai Habib
Director of Childcare	Sara Shaw
Childcare Co-ordinators.....	Wana Sei / Juli Nelson
Childcare Supervisors	Stasi Larson
.....	Sandra Loewe
Assistant Supervisors	Gloria Fan
.....	Karen Hodgins
Community Kitchens.....	Lynn Leong
Family Support Workers	Vicki Kreuzer
.....	Sharon Babu
.....	Maheen Khorram
Homework Haven	Stephanie Ng
.....	Silvia Chicas
Childcare Assistants:	Mojgan Salimeghani, Nazanin Asalemi, Paul Danyliu, Malalay Saifi, Silvia Chicas, Jennifer Uppal, Claire Paradis, Stephanie Alexander, Brian Minichiello, Alex Jones, Leslie Kovacic, Jennifer Hastings, Mahes Kumaravinayagan, Wenda Toews, Will Ramos, Dwayne Selby, Cheri Philips, Bay Generoso, Suzie Ritchie, Christa Johnson

Chair's Report

I am reminded of the novel, "Little House on the Prairie", by Laura Ingalls Wilder, which shows how a family fills their lives with love, laughter and support in good and bad times. We are all providing these qualities to the families in our community and I like to think of us as the "Little House in Burnaby".

We've had a lot of exciting things to celebrate this year with the move to a new location as well as a successful car rally event. There will be much growth in the coming year and I look forward to working with all of you. Your time, energy and dedication is truly appreciated and it's made a difference in the community. Many thanks to all of our business partners and the City of Burnaby for their generous support in our many endeavors.

Shelley Mills

Executive Director's Report

We experienced continued growth this past year not only in new programs and services but also in our facilities. Our new and improved space has provided staff and volunteers with office space and our community members with multi-use activity spaces. The relocation addressed our immediate needs for space while we continue to work towards our vision of a permanent home for our organization.

We owe our success to the dedicated work and commitment of our staff, board, and volunteers. I would like to thank each and every one of them as well as our community agency partners and of course all our donors and financial supporters. It is through their combined efforts and contributions that we have been successful in supporting members of our community and making Burnaby a great place to live and work.

Antonia Beck

We gratefully acknowledge the financial support (\$1000 or more) received from the following:

BC Gaming and Enforcement Branch, Ministry of Community, Aboriginal and Women's Services; Ministry for Children and Family Development, Alexandra Foundation, VanCity, City of Burnaby, United Way of the Lower Mainland project funding, Community Care Foundation, Human Resources Development Canada; Royal Bank, Province Empty Stocking Fund, Burnaby Metrotown Rotary Club, Hydrecs Fund, Comcare Health Services, Variety Club Children's Charity

Special Thanks to the many individuals and local businesses who supported our Neighbourhood House this past year with their financial and in-kind donations and especially to those who gave their time by volunteering and making our neighbourhood a better place to live.

Highlights of 2003 — 2004

A year of continued growth...

- Relocation into a larger facility at 4845 Imperial Street offers more space for programs, services & offices
- Purchase of a Variety Club Sunshine Coach
- Childcare services expand with kindercare offered for Maywood, Marlborough & Stride Community Care
- Summer daycamp program offered at Marlborough, Edmonds, Maywood & Stride
- Coats for Kids campaign collects over 200 coats and SBNH distributes them to needy children & youth
- Family Camp Daytrip offered at Sasamat Outdoor Centre
- Income tax clinic volunteers help 415 low income earners complete their taxes
- United Way funds Reach out and Read program—an early literacy outreach program for pre-schoolers in partnership with the Burnaby Public Library and Ministry for Children & Family Development
- Multi-lingual volunteer support program continues
- Ministry for Children & Families provides another year of funding to sustain the Maywood Family drop-in program
- Continued participation in community interagency network meetings. This included Burnaby Interagency Council, Metrotown Interagency, Eastburn Interagency, Food First Committee, Poverty Planning Group, MCFD community table, & Children First
- Youth led special events offered at Maywood and Marlborough
- Participated in the Metrotown & the Edmonds community clean-up days
- Sponsor and coordinating partner of the Burnaby Lions Santa Claus Parade on Edmonds. Winner of the “Lion’s Choice Award” at the 2003 parade
- Continued involvement with the Burnaby Board of Trade & the Edmonds Business Association
- Neighbourhood House staff & volunteers host 5 community dinners and 5 summer barbeques
- Neighbourhood Outreach workers funded by MCFD are hired to help support families with young children
- Volunteer facilitated community programs include a painting class & ESL classes
- Youth leadership provides three levels including a youth council
- Community Kitchen program funding for two sites provided by United Way
- Partnership with Burnaby College to offer ELSA classes
- Homework program offered at Edmonds & Stride Schools
- Participation in Kids Out of the Rain project at Maywood School
- Successful 2nd Annual Car Rally develops new relationships with business partners
- Participation in Burnaby Poverty Initiative
- Legal Advice Clinic offered in partnership with Western Canada Society to Access Justice

Who benefits from the Neighbourhood House?

- Young, old, single, families, newcomers, local citizens, special needs.
- Those who face many social barriers—lack of language; poverty; social isolation; lack of social support; lack of knowledge of resources
- Working families who need care for their children.
- Everyone!

Many people benefited from the programs and services in 2003-2004:

Number of children and youth: 2661

Number of adults: 3352

Total number of contacts that participants had with staff or volunteers:

Number of volunteers: 299

Number of volunteer hours: 89,083

FINANCIAL REPORT 2003— 2004

Statement of Financial Position 31 August 2004

Assets:

Current

Cash	36,461
Term deposits.....	104,000
Accounts receivable	65,579
Prepaid expenses.....	4,971
.....	211,011

Capital Assets-Net (see note below) 34,137

Total **245,148**

Liabilities & Net Assets:

Current

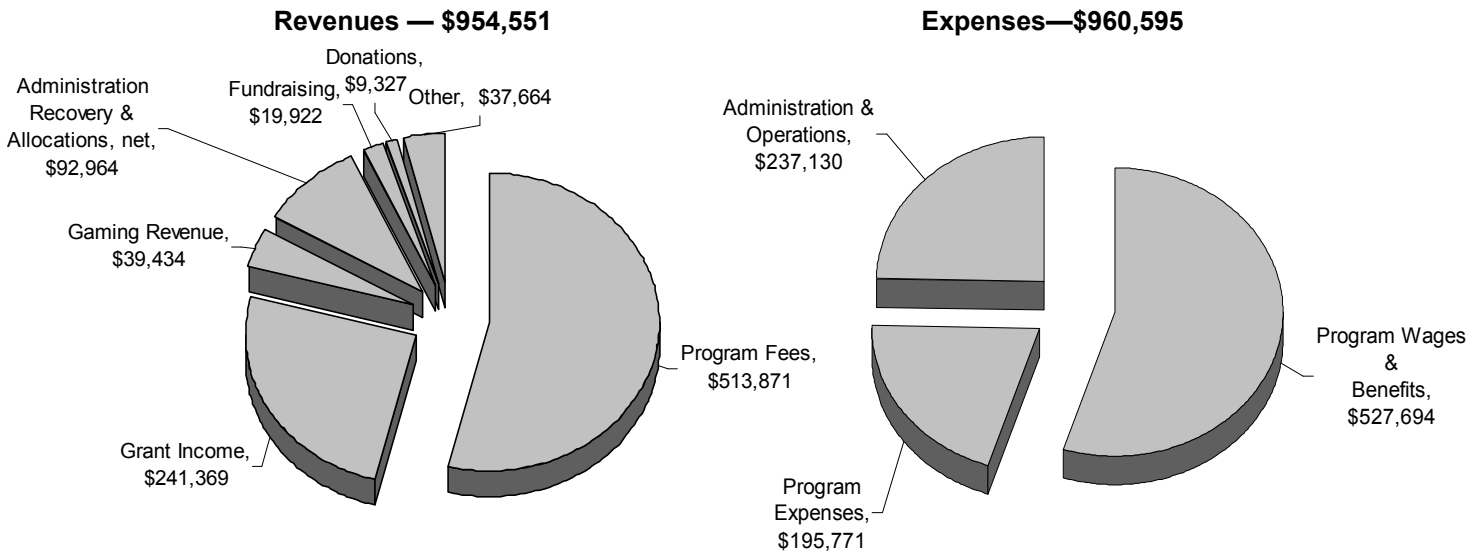
Accounts payable and accrued liabilities.....	44,589
Deferred contributions.....	120,082
.....	164,671

Net Assets

Net assets invested in capital assets	34,137
Internally restricted net assets (see note below)	33,734
Unrestricted net assets.....	12,606
.....	80,477

Total **245,148**

Statement of Operations for year ended 31 August 2004



Deficiency before allocation (6,044)

Allocation to community programs for 04-05 10,000

Deficiency for the year (16,044)

SBNH relocated into a larger facility this year and also had a large capital purchase of a passenger van. Total purchase of capital assets during the year was \$35,171. The Board of Directors continues to restrict a portion of the society's net assets for future developments and expansion.

There are a number of programs that are not fully funded by grants and rely on Internal House funds that the board designates to Community programs each year.

In 2001, SBNH received a total grant of \$88,423 from the Ministry of Social Development and Economic Security towards the cost of purchasing and renovating two modular classrooms, and to purchase furniture and equipment for the Maywood and Marlborough Neighbourhood Care. Of the \$88,423, total expenditures relating to the acquisition of capital assets was \$87,201. The grant and related expenditures were not recorded on the books in 2001.

A detailed copy of the audited financial statements as prepared by Rolfe, Benson Chartered Accountants is available upon request.