

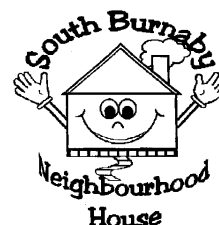
Annual General Report 2011-2012

South Burnaby Neighbourhood House Society

4845 Imperial Street, Burnaby, B.C. V5J 1C5

Phone: 604-431-0400 E-mail: info@sbnh.ca

Fax: 604-431-9499 Website: www.sbnh.ca



Our Missionto make Neighbourhoods better places to live

Our Goalto enable People to enhance their lives and strengthen their communities

Our Challenge....to work with Communities to develop innovative programs and services that meet the changing needs of a diverse population

Board of Directors

Chair.....	Ava Turner
Vice Chair.	Jennifer Short
Treasurer.....	David Fairhall
Secretary	Lenka Markova
Member at Large	Jaco Noteboom
Member at Large	Mary Huitson
Member at Large	Sue Cheung
Member at Large	Rajinder Pandher
Member at Large	Ernie Kashima
Member at Large.....	Kathy Louie
Member at Large	Lorie Murraine

Organizational Committees

Finance

Chair: David Fairhall

Members: Ava Turner Jennifer Short
Sue Cheung Lorie Murraine

Personnel and Policy

Chair: Marv Huitson

Members: Janice Ho Colette Babinszki
 Lorie Murraine

Fundraising

Chair: Jennifer Short

Members: Sue Cheung Lenka Markova

Strategic Direction

Chair: Jaco Noteboom

Members: Ernie Kashima Kathy Louie
Rajinder Pandher

Staff

Executive Director.....	Antonia Beck
Program Director.....	Kimberly Barwich
Program Director.....	Sara Shaw
Quality Assurance Director.....	Mackenzie Dean
Office Manager	Lisa Falconbridge
Finance Manager.....	Lillian Qiao
Family Programs Manager	Maheen Khorram
Volunteer Coordinator.....	Abdul Salehzai
Volunteer Coordinator.....	Zelly Teferra
Childcare Program Manager.....	Wana Sei
Childcare Coordinators	Stasi Larson, Alicia Awesome, Leslie Kovacic, Brooke Chubb, Lena Ng Nazanin Ashjai, Kathy Bobicki
Douglas Road Friendship Club....	Jason Chen
Preschool Coordinator.....	Annette Bulhart
Community Development Worker....	Branka Vlasic
Office Assistant.....	Julia Zhao
Community Kitchens Coordinator	Lynn Leong
Family Support Worker (South) ..	Maggie Marquardt
Family Support Worker (North)....	Margaret Kelly
Seniors Worker.....	Joan Thomsen
Seniors Outreach Worker	Talia Mastai
Youth Leadership Coordinator....	Marleen Eberding
After-School Programs Coordinator....	Zach Lundrie
Adult Literacy Program Supervisor.....	Rajeeta Samala

**We gratefully acknowledge these Funders
for grants to support programs & services
(\$1000 or more):**

- B.C. Gaming and Enforcement Branch
- Ministry for Children and Family Development
- Vancity
- Coast Capital Savings
- Choices Market
- Human Resources Development Canada
- The Province Empty Stocking Fund
- Rotary Club of Burnaby Metrotown
- Burnaby Firefighters Charitable Society
- Scotiabank
- Vancouver Foundation
- United Way of the Lower Mainland
- Investors' Group
- Ministry of Advanced Education and Labour Market Development
- Trinity Global Support Foundation
- RBC Foundation
- CKNW Orphans' Fund
- The City of Burnaby
- Radisys Corporation

SPECIAL THANKS to the many individuals and local businesses who supported our Neighbourhood House this past year with financial and in-kind donations and especially to those who gave their time by volunteering and making our neighbourhood a better place to live...

Chair's Report

South Burnaby Neighbourhood House continues to have a strong presence in the community, providing the much needed services throughout Burnaby.

I have been Board Chair for the last ten years and its time for new leadership to move the Neighbourhood House into its next chapter. It has been my pleasure and joy to have been a part of such a great organization, which has grown with many stories filled with accomplishments.

I would like to say thank you to our many (400 plus) volunteers, businesses, community partners, elected officials and local residents who help us throughout the year to make this a great place to live, work and play.

I would like to thank our team of staff who is led by Executive Director, Antonia Beck, for all their hard work and dedication with our programs and who enable us to provide a great experience for our volunteers.

I would also like to thank our distinguished Board of Directors for all their hard work, time and support to ensure the success of the neighbourhood house.

Once again thank you for your continued support.

Ava Turner

Highlights of 2011-2012

A year of continued growth...

Our Shared Outcomes

At SBNH we work in support of the following outcomes for our communities:

Health and Wellbeing

Community members of all ages, cultures, abilities, and socio economic groups achieve improved health and wellbeing.

Inclusion, Belonging and Connectedness

Community members of all ages, cultures, abilities, and socio economic groups as well as community organizations and institutions feel like they belong and are welcome members of a community. They demonstrate mutual responsibility, reciprocity and trust in each other. They recognize that while there are many differences that separate us, a connection between us is a healthy and supportive factor in our lives.

Leadership, Participation and Sense of Pride in Neighbourhood

The neighbourhood is vibrant, expressing the values of the people who live there through economic activity, community arts and culture, public spaces, and the built form. People feel proud of and experience a sense of ownership over the neighbourhood that they live in and, through active resident based dialogue and leadership, they have an active voice in guiding the direction of the community.

Safety

Residents, particularly those who are most vulnerable, feel safer and confident that their environment does not pose unnecessary risks to them and their families.

Poverty Reduction

Residents experiencing poverty understand that they will receive support in their neighbourhood to address their basic human needs and rights for food, shelter, education, health, etc

Responsive Public Policy

Public policies support neighbourhood as an important social building block and governments and community organizations work together to foster neighbourhood building.

- Continued planning and design of our new purpose built facility in the Metroplace Development.
- Continued partnership with MOSAIC, Burnaby School District, Burnaby Parks and Recreation, and Culture, MCFD, and Health Authority to operate Newcomers' centre for refugee families with children 0-5 yrs.
- New 'partnership with Canadian Diabetes Association to offer a seniors' Cooking program.
- United Way funds the continuation of a seniors' outreach position and the volunteer ambassador program that trains 21 Seniors to supports isolated seniors.
- Kids Up Front Foundation helps SBNH to provide entertainment and education opportunities to local children and their families.
- Diamond Ball Gala and Burnaby Car Rally successfully raise funds for community programs.
- Income tax clinic volunteers help 1986 low income earners complete their taxes.
- Sharing of Cultures volunteer committee continues to plan and implement monthly low cost community dinners that promote diversity.
- Multi-lingual volunteer support program continues to grow; assisting families, individuals and community partners with translation and interpretation. Funding support provided by United Way.
- Family resource programs for parents with children under 6 offered four times a week on site. Satellite programs include Brentwood Family Place and Clinton Neighbourhood Care.
- Community Kitchen offered at Maywood and Edmonds.
- Continued participation in community inter-agency network meetings.
- SBNH continues to be part of a consortium of Lower Mainland Neighbourhood Houses to implement the Building Welcoming and Inclusive Neighbourhoods (BWIN) pilot project funded by the Settlement and Immigration Branch.
- Evenings in the House volunteer committee plans and implements monthly community talks.
- SBNH works with AMSSA to be a community organizer of the Safe Harbour program, a project that promotes diversity awareness to businesses and institutions in Burnaby.
- Sponsor and coordinating partner of the Edmonds Festival of Lights, Edmonds City Fair and Show and Shine, and the Bonsor Multi-Cultural Festival.
- Neighbourhood House staff & volunteers host 6 summer barbeques and a community open house and street festival event.
- Neighbourhood Outreach workers funded by MCFD and United Way Success by Six funding continue to help support families with young children.
- After School programs continue with Homework club at Stride, Out of the Rain program at Maywood and the Friendship Club at Edmonds.
- Friendship Club expands to include program at Douglas Road School.
- Small grants program funded by Vancouver Foundation expands to include North Burnaby residents. 63 small grants are awarded to local residents for community building projects.
- Completion of our organizational outcome evaluation framework to demonstrate community impact.
- Gilpin SACC parent committee continues to fundraise and plan for new childcare facility.
- Participation on the steering committee of the UBC Neighbourhood House research project.
- New Adult Community Literacy Program provides volunteer tutor support for adults with low literacy. Offered in partnership with Douglas College and the Burnaby Literacy Now committee with funding from the Ministry of Advance Education and Labour,

Who Benefits from the Neighbourhood House?

- Young, old, single, families, newcomers, local citizens, special needs.
- Those who face many social barriers: lack of language; poverty; social isolation; lack of social support; lack of knowledge of resources.
- Working families who need care for their children.
- Everyone!

Many People Benefited from the Programs and Services in 2011-2012:

Number of Children and Youth	3687
Number of Adults	8126
Total number of contacts that participants had with Staff or Volunteers.....	221,741
Number of Volunteers	466
Number of Volunteer hours	34506

FINANCIAL REPORT 2011 - 2012

Statement of Financial Position 31 August 2012

Assets:

Current

Cash	416,777
Term Deposits	290,011
Accounts Receivable	138,767
Prepaid Expenses	40,899
.....	886,454

Capital Assets-Net (see note below)..... 192,331

Total **1,078,785**

Liabilities & Net Assets:

Current

Accounts Payable and Accrued Liabilities	145,444
Deposits	29,180
Deferred operating Contributions.....	429,943
.....	604,567

Deferred capital contributions..... 172,722

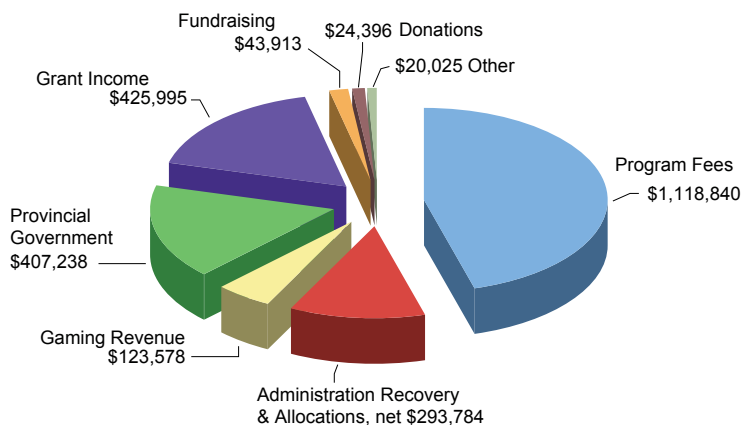
..... **777,289**

Net Assets

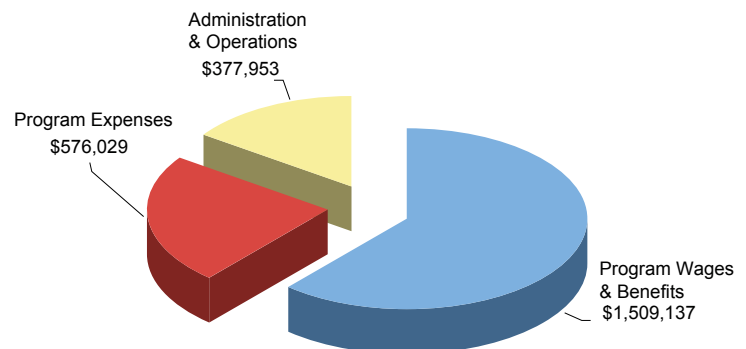
Unrestricted	90,889
Net Assets invested in Capital Asset	19,607
Internally Restricted Net Assets (see note below)	191,000
.....	301,496
Total	1,078,785

Statement of Operations for year ended 31 August, 2012

Revenues: \$2,457,769



Expenses: \$2,463,119



*Administration Recovery & Allocations are reported as a reduction of expenses on financial statements.

Deficiency of revenues over expenses for the year - \$5350

Total purchase of capital assets during the year was \$22,179. The Board of Directors continues to restrict a portion of the society's net assets for future developments and expansion.

There are a number of programs that are not fully funded by grants and rely on Internal House funds that the board designates to Community programs each year.

A detailed copy of the audited financial statements as prepared by Rolfe, Benson LLP Chartered Accountants is available upon request.