

Annual General Report 2009-2010

South Burnaby Neighbourhood House Society

4845 Imperial Street, Burnaby, B.C. V5J 1C5

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Our Missionto make Neighbourhoods better places to live

Our Goalto enable People to enhance their lives and strengthen their communities

Our Challenge....to work with Communities to develop innovative programs and services that meet the changing needs of a diverse population

Board of Directors

Chair.....Ava Turner
 Vice Chair..... Jas Parmar
 Treasurer.....Tarunjeet Bhatia
 Secretary.....Jennifer Short
 Member at Large..... Jaco Noteboom
 Member at Large..... Larry Sargeant
 Member at Large.....Harinder Sanghera
 Member at Large.....Mary Huitson
 Member at Large.....Sue Cheung
 Member at Large.....Artie Chumpol
 Member at Large.....Rajinder Pandher

Organizational Committees

Finance

Tarunjeet Bhatia Sue Cheung
 Jas Parmar Ava Turner

Personnel and Policy

Larry Sargeant Harinder Sanghera
 Mary Huitson Janice Ho
 Colette Babinszki

Fundraising

Jennifer Short Sue Cheung
 Artie Chumpol Tarunjeet Bhatia

Strategic Direction

Jaco Noteboom Larry Sargeant
 Rajinder Pandher Ava Turner
 Artie Chumpol

We gratefully acknowledge these Funders for grants to support programs & services (\$1000 or more):

- B.C. Gaming and Enforcement Branch
- Ministry for Children and Family Development
- Hamber Foundation
- Vancity
- Coast Capital Savings
- Choices Market
- Human Resources Development Canada
- Province Empty Stocking Fund
- Rotary Club of Burnaby
- Metrotown
- New Horizons
- Scotiabank
- Vancouver Foundation
- United Way of the Lower Mainland
- Investors' Group
- Ministry of Advanced Education and Labour Market Development
- Legacy 2010
- G & F Financial Group

Staff

Executive Director.....Antonia Beck
 Program Director.....Kimberly Barwich
 Program Director.....Sara Shaw
 Office Manager.....Lisa Falconbridge
 Finance Manager.....Lillian Qiao
 Family Programs Manager.....Maheen Khorram
 Volunteer Coordinator.....Abdul Salehzai
 Childcare Program Manager.....Wana Sei
 Childcare Coordinators..... Stasi Larson, Leslie Kovacic
 Kathy Bobicki, Brooke Chubb,
 Nazanin Ashjai, Amber Lowdermilk
 Community Development Worker.....Branka Vlasic
 Office Assistant.....Julia Zhao
 Office / Administrative Assistant.....Simone Gouveia
 Community Kitchens Coordinator.....Lynn Leong
 Family Support Worker (South).....Maggie Marquardt
 Family Support Worker (North).....Margaret Kelly
 Seniors Worker.....Joan Thomsen
 Seniors Outreach Worker.....Lycia Rodrigues
 Youth Leadership Coordinator.....Marleen Eberding
 After-school Programs.....Mackenzie Dean

Program Staff:

Allison Dumbrell	Anne Benntte
Samantha Clover	Eileen Comeau
Scott Burgess	Arianne Agustin
Arlette Akayezu	Shayma Akhi
Tony Albrecht	Kabita Aryal
Laura Ballon	Vanessa Bainbridge
Sergio Barbosa	Sudeep Bedi
Jennifer Chen	Caitlin Bourgh
Lauren Chor	Kristina Cherwick
Jenny Chim	Anju Dewan
Jennifer Donovan	Angela Dunnigan
Ereny Ebaid	Barbara Federici
Leigh Freelove	Grace Geng
Homeyra Ghassemi	Sonya Govahi
Llyod Gillis	Yvonne Govorchin
Rhodora Horgan	Daniel Hsu
Sandy Hundal	Nikhil Jain
Emily Jeon	Sidrah Kaleem
Ashima Khurana	Genevieve Lapuz
Shawna LumPhyllis Lai	Michelle Leong
Jessica McCallum	Gisele McClain
Kayvon Motamed	Mason James Meller
Razia Nayebzadeh	Lena Ng
Stephainie Ng	Lda Nosrati
Hannah Pokala	Sergei Pirau
Santhi Ravichandran	Ria Robinson
Mojgan Salimeghani	Mary-Anne Sanders
Alyssa Sheppard	Jacque Schindel
Aarti Trivedi	Rafaela Urbina Reyna
Zelly Teferri	Francis Cabello

SPECIAL THANKS to the many individuals and local businesses who supported our Neighbourhood House this past year with their financial and in-kind donations and especially to those who gave their time by volunteering and making our neighbourhood a better place to live..

Chair's Report

Despite the changing economy, over the past year our organization has expanded our network and the services we provide to meet the ongoing needs of our community.

We continue to build strong relationships with our business partners, elected officials and local residents who along with our skilled group of volunteers work hard to keep us distinct out in the community.

We are fortunate to have Antonia Beck, Executive Director and our staff who are very dedicated and passionate about the services we provide. They go above and beyond on a daily basis to ensure we are successful and sustainable.

Our Board of Directors continues to provide us with strong support and guidance to ensure we reach our common goal.

I would like to thank you all very much for your hard work and dedication over the past year to keep us strong in all the communities we serve. It is a privilege to work alongside such incredible people and to watch the results of the amazing work they do!

Yours truly,

Ava Turner
Chair

Highlights of 2009-2010

A year of continued growth...

- Continued partnership with MOSAIC, Burnaby School District, Burnaby Parks and Recreation, and Culture, MCFD, and Health Authority to operate Newcomers' centre for refugee families with children 0-5 yrs.
- Seniors' Together program receives New Horizon's funding to build leadership capacity.
- Partnership with the Voices of Burnaby Seniors creates new outreach position and develops a volunteer ambassador program that supports isolated seniors.
- Gilpin School Age childcare program opens will full enrollment.
- Kids Up Front Foundation helps SBNH to provide entertainment and education opportunities to local children and their families.
- Continued partnership with School District and Parks Recreation and Culture for very successful Burnaby MoreSport initiative — a free children's sport program which offers leadership development for local youth..
- Diamond Ball Gala and Burnaby Car Rally successfully raise funds for community programs.
- Income tax clinic volunteers help 1246 low income earners complete their taxes.
- Sharing of Cultures volunteer committee continues to plan and implement monthly low cost community dinners that promote diversity.
- Multi-lingual volunteer support program continues to grow; assisting more families and individuals with translation and interpretation. Funding support provided by United Way.
- Family resource programs for parents with children under 6 offered four times a week on site. Satellite programs include Brentwood Family Place and Clinton Neighbourhood Care.
- Community Kitchen offered at Maywood and Edmonds.
- Continued participation in community inter-agency network meetings. This included Burnaby Interagency Council, Metrotown Interagency, Eastburn Interagency, Food First Committee, Early Childhood Development Committee, School Age Planning Committee, Burnaby's Childcare Resource Group, & Burnaby Intercultural Planning Table.
- SBNH continues to be part of a consortium Lower Mainland Neighbourhood Houses to implement the Building Welcoming and Inclusive Neighbourhoods (BWIN) pilot project funded by the Settlement and Immigration Branch.
- SBNH worked with Burnaby Intercultural Planning table to host 3 community dialogues about creating a welcoming and inclusive community in Burnaby/New West.
- SBNH works with AMSSA to be a community organizer of the Safe Harbour program, a project that promotes diversity awareness to businesses and institutions in Burnaby.
- Sponsor and coordinating partner of the Edmonds Santa Claus Parade, Edmonds City Fair and the Bonsor Multi-Cultural Festival.
- Neighbourhood House staff & volunteers host 6 summer barbeques and a community open house event.
- Neighbourhood Outreach workers funded by MCFD and United Way continue to help support families with young children.
- After School programs continue with Homework club at Stride, Out of the Rain program at Maywood and the Friendship Club at Edmonds.
- 31 small grants funded by the Vancouver Foundation awarded to local residents for community building projects.
- Burnaby Metrotown Rotary Club donates to Neighbourhood House building fund .
- Continued leadership support of the Kingsway Imperial Neighbourhood Assoc.

Who Benefits from the Neighbourhood House?

- Young, old, single, families, newcomers, local citizens, special needs.
- Those who face many social barriers: lack of language; poverty; social isolation; lack of social support; lack of knowledge of resources.
- Working families who need care for their children.
- Everyone!

Many People Benefited from the Programs and Services in 2009-2010:

Number of Children and Youth	3,453
Number of Adults	7,941
Total number of contacts that participants had with Staff or Volunteers.....	155,252
Number of Volunteers	485
Number of Volunteer hours	23,417

FINANCIAL REPORT 2009 - 2010

Statement of Financial Position 31 August 2010

Assets:

Current

Cash.....	281,386
Term Deposits.....	355,205
Accounts Receivable	76,761
Prepaid Expenses.....	30,346
	743,698

Capital Assets-Net (see note below) 210,586

Total **954,284**

Liabilities & Net Assets:

Current

Accounts Payable and Accrued Liabilities	119,134
Deposits	33,360
Deferred Operating Contributions	314,860
	467,354

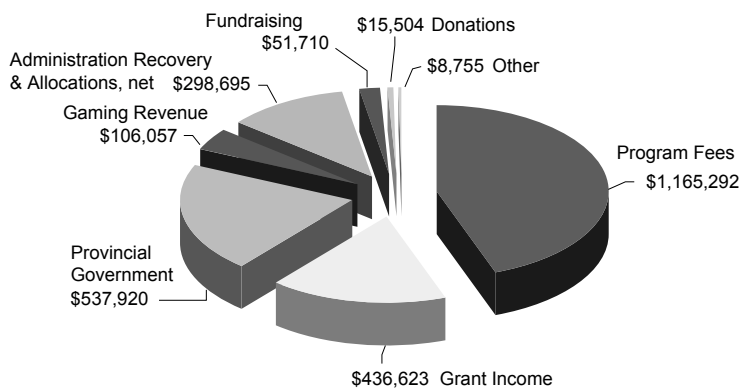
Deferred Capital Contributions 185,514
..... **652,868**

Net Assets

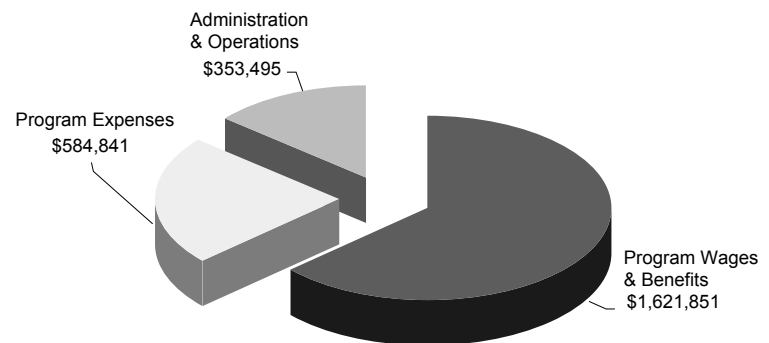
Unrestricted	85,344
Net Assets invested in Capital Assets	25,072
Internally Restricted Net Assets (see note below)	191,000
	301,416
Total	954,284

Statement of Operations for year ended 31 August 2010

Revenues: 2,620,556



Expenses: 2,560,187



*Administration Recovery & Allocations are reported as a reduction of expenses on financial statements.

Excess of revenues over expenses for the year—\$60,369

Total purchase of capital assets during the year was \$12,599. The Board of Directors continues to restrict a portion of the society's net assets for future developments and expansion.

There are a number of programs that are not fully funded by grants and rely on Internal House funds that the board designates to Community programs each year.

A detailed copy of the audited financial statements as prepared by Rolfe, Benson LLP Chartered Accountants is available upon request.